

# FORM FOR WATCH REPAIR



## Contact Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Country: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Shipping Address (if different than above):

\_\_\_\_\_

\_\_\_\_\_

Shipping Instructions: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Watch Information

Model & Serial Number: \_\_\_\_\_  
(from the back of the watch)

RMA Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Retailer's Name: \_\_\_\_\_

**Warranty:** If this watch has been purchased within the past two years, the warranty may cover the cost of these services. To verify coverage, please provide proof of purchase along with this form, and the watch.

Proof of purchase:

- Original Receipt
- Original Watch Invoice

Please provide a brief description of the issue you are experiencing: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

*Please send in this completed form with your watch*

# WATCH REPAIR



## Troubleshooting:

- Attached to this document you will find a list of symptoms, causes, and possible solutions, which have previously been helpful in resolving some of these issues. In order to save you time and money, we ask that you please look through this guide before sending in your watch.
- If you have any questions regarding your watch, please contact us +1-760-949-4349, we will be happy to help.
- If the issue persists after troubleshooting, our team of watch experts will be happy to get it working again.
- Please contact us at +1-760-949-4349 prior to shipping, to ensure that all of the necessary documentation is properly completed.

## Information for the Form:

- The model and serial number of your watch can be found on the back of your watch.

## To Send in for Repair:

- **Please include:**
  - The Watch
  - The 1st page of this Form
  - Proof of Purchase (if warranty still applies); If international, please obtain International Commercial Documents from Devon Works.

- **Send to:**

Devon Works Service Center  
15010 Sorrel Road  
Victorville, CA  
92394  
United States of America

Darrell Hardy will be your service advocate. Throughout the process he will be providing you with updates. If you have any questions or concerns, please contact us at +1-760-949-4349.